



Chester James


SALON



Appointment Cancellation Policy

Thank you for scheduling your appointment or consultation with Chester James Salon! We take special care in reserving our appointments and consultations, giving you a one-on-one, personal experience during your visit. Due to this, we require sufficient notice when cancelling an appointment or consultation.

If you need to cancel your appointment or consultation, please review the following of our cancellation policy:

- You must contact us at least 24-hours before your scheduled time to cancel your appointment or consultation.
 - All appointments cancelled less than 24-hours will be charged the full price of the service and must be paid in full before the next appointment can be scheduled.
 - All consultations are complimentary; however, if you cancel your personal consultation within less than 24-hours there will be a charge for your next consultation.
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Additionally, if you are more than 15 minutes late, Chester James Salon and its management reserves the right to consider your appointment or consultation as a cancellation without sufficient notice.

Once again, thank you for scheduling with Chester James Salon. We look forward to seeing you soon!

Management
Chester James Salon