



Chester James

SALON




Salon Policy & Procedures

Mission Statement

To provide quality products and services that promotes healthy hair, while creating a relaxing environment to revitalize and renew our clients' mental and physical well being.

Child Safety Policy

For safety reasons and insurance purposes, children are only permitted in the salon when scheduled for a service. At Chester James Salon, we simply adore children! Unfortunately, we do not have the facilities to care for small children. We cannot assure their safety in a professional environment. We also do not want to compromise the relaxation of our guests. We hope you understand our concerns for the safety of your children and your cooperation is greatly appreciated.



Forms of Payment

We accept cash, Chester James Salon Gift Certificates, debit cards, and credit cards. We do not accept personal checks.

Gift Certificates

Chester James Salon Gift Certificates cannot be redeemed for cash. Gift Certificates are non-refundable. The value of a Gift Certificate will not be replaced if lost, stolen, destroyed, altered or used without your permission. Gift Certificates must be presented at the time of service. Gift Certificates should be used within one year of the purchase date.